
WARNER MOUNTAIN INDIAN HEALTH PROJECT CLINIC UPDATE | JAN 25



AGENDA

A Moment of Gratitude

2024 Year in Review

Goals for 2025

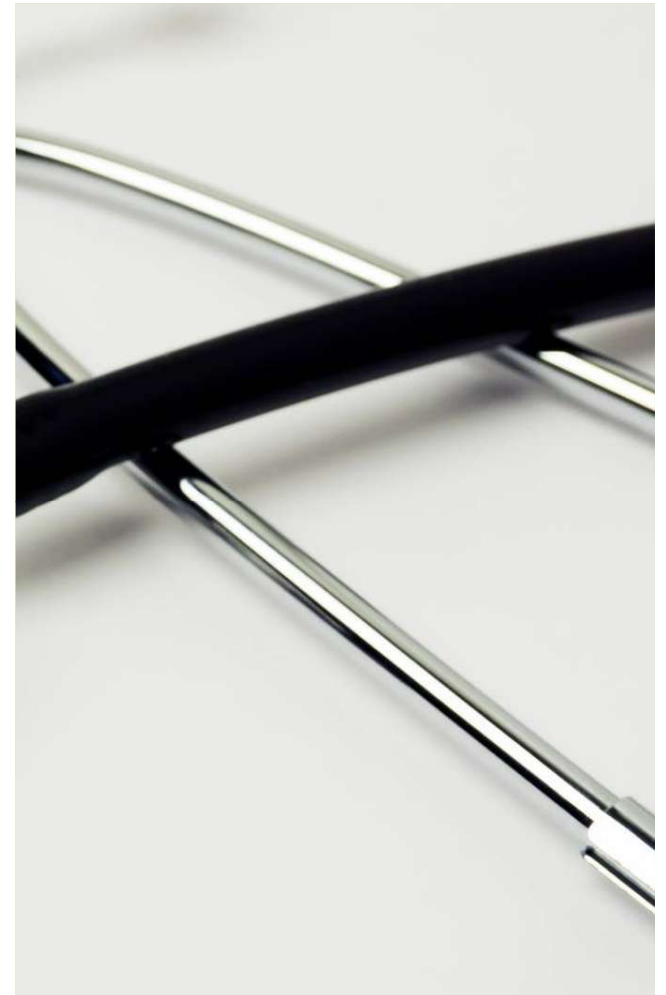
Wellness Center Update

Insurance Reminder

Fitness Initiatives

Community Concerns

Staffing Updates





A MOMENT OF GRATITUDE: JANA TOWNSEND

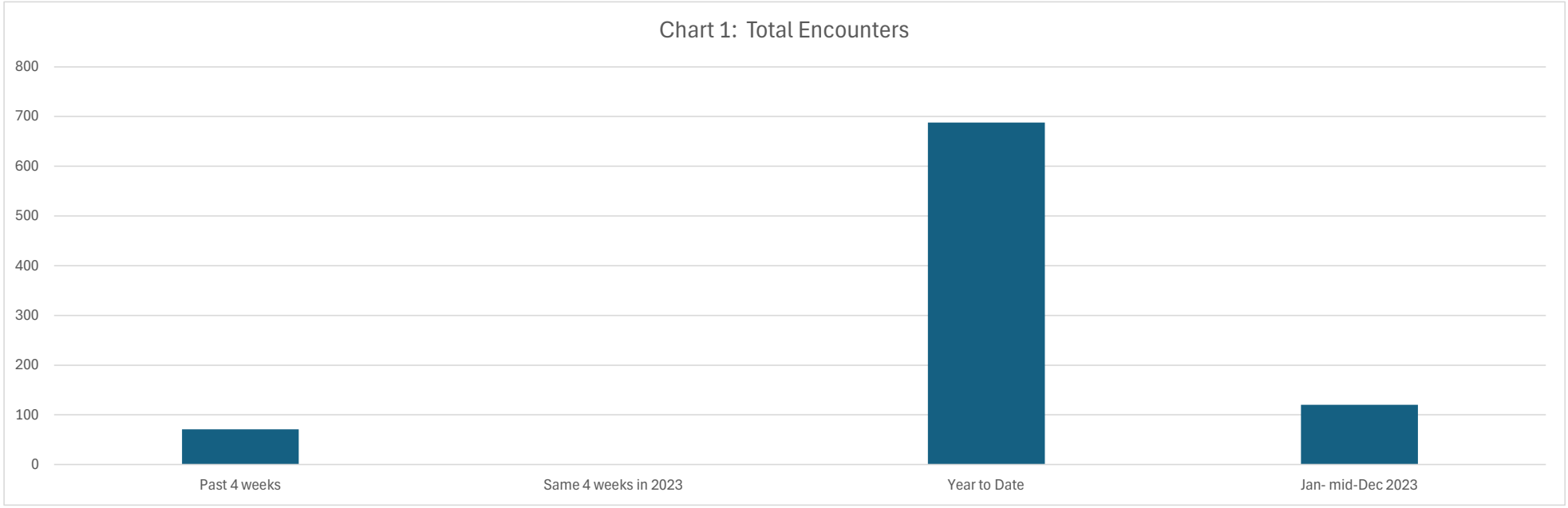
THANK YOU FOR YOUR SERVICE TO THE COMMUNITY!!!



2024 YEAR IN REVIEW: ENCOUNTERS

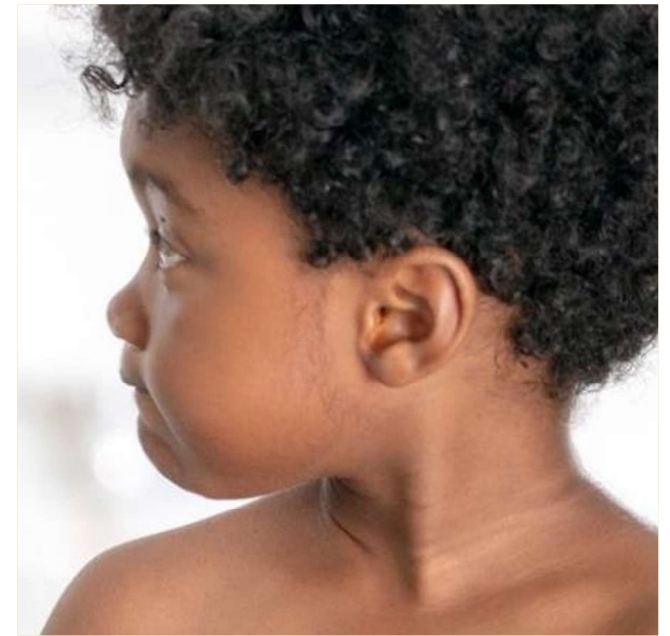
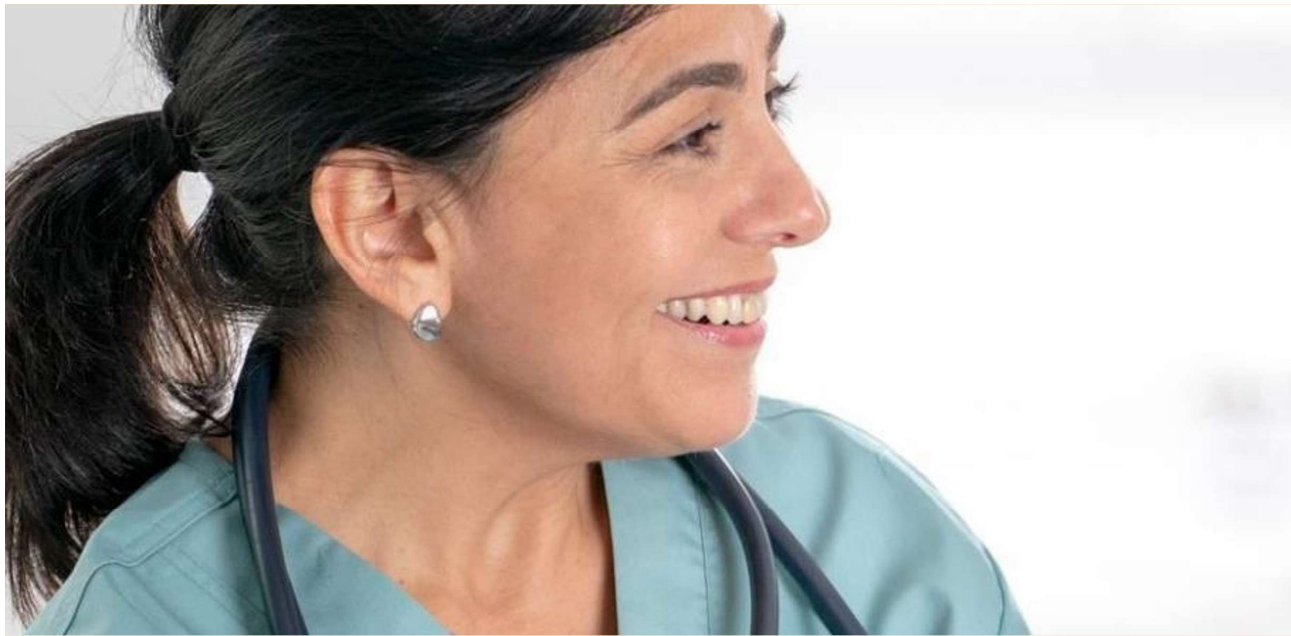


Chart 1: Total Encounters



Past 4 weeks	71
Same 4 weeks in 2023	0
Year to Date	688
Jan- mid-Dec 2023	120

Total Revenue Billed: \$293,283.34

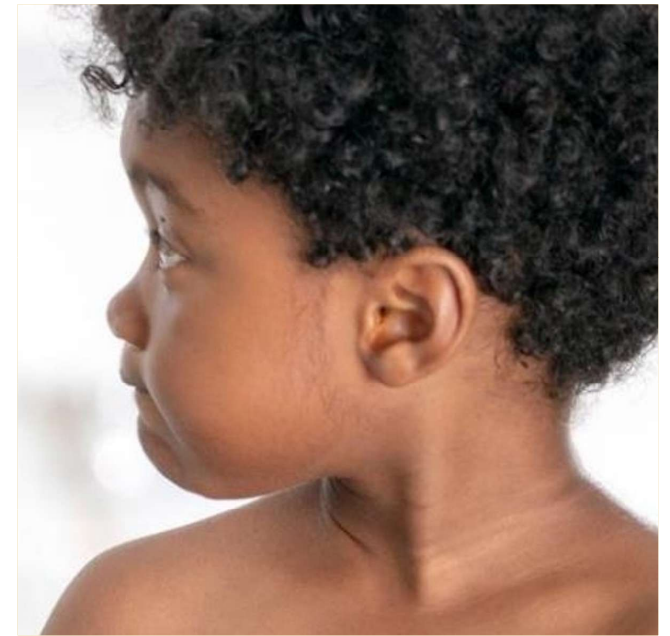
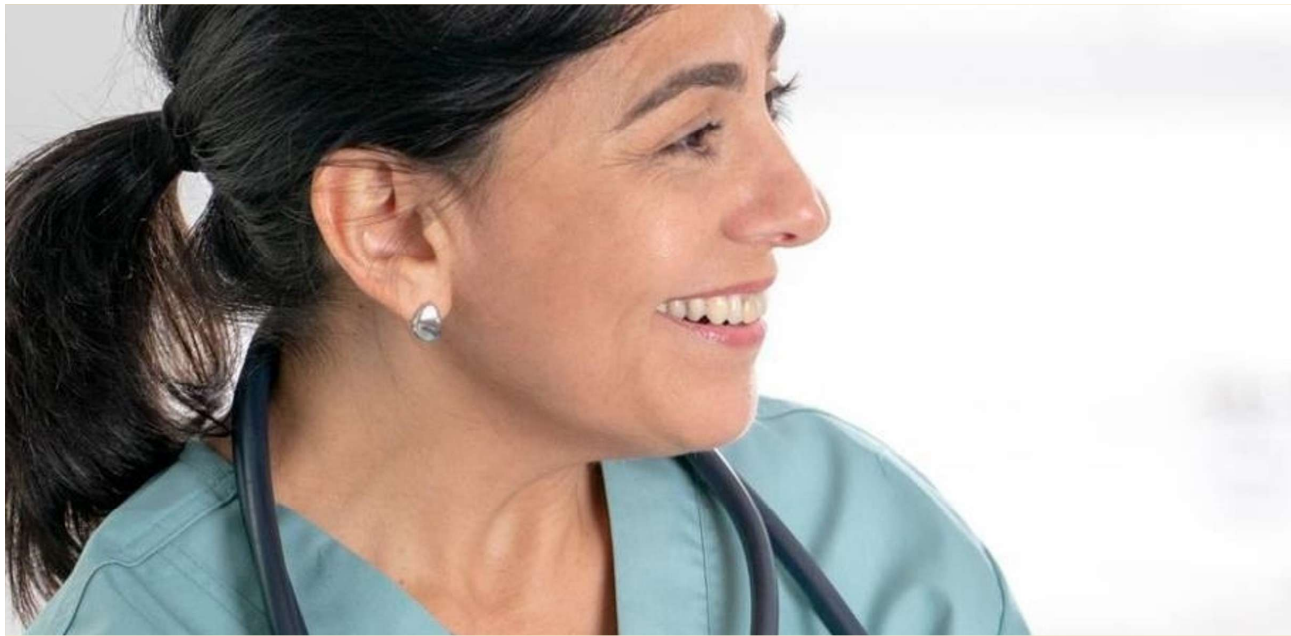


2025 GOALS

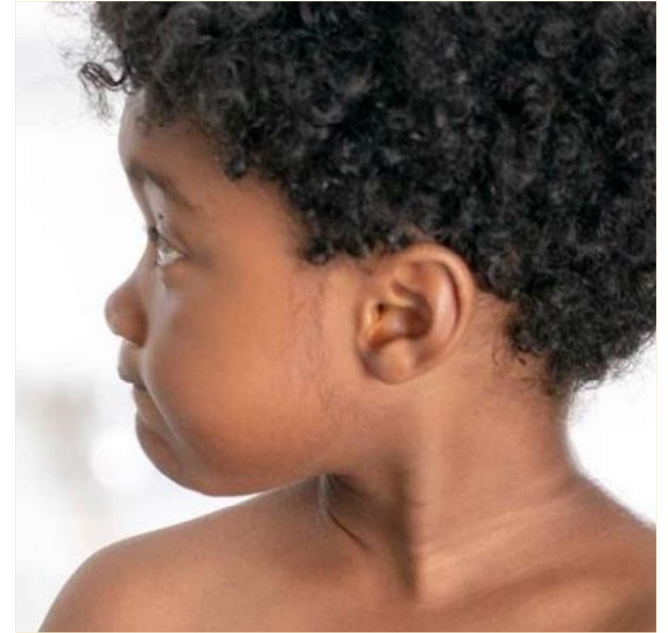


2025 GOALS

- Hire the following staff:
 - Community Supports Lead,
 - Clinic Manager/Administrator
- Contract with Medi-CAL
 - Will allow for reimbursement at highest rate for non-native Medi-CAL patients
 - Will allow for reimbursement for CHR services
- Obtain Rural Health Clinic Status
 - Will allow for higher reimbursement for MediCARE patients
- Contract with the State for transportation
 - Will allow for reimbursement for transportation services for eligible Medi-CAL patients
- Build Emergency Response Team



WELLNESS CENTER UPDATE



(FRIENDLY) INSURANCE REMINDER



- **IHS IS NOT AN INSURANCE**

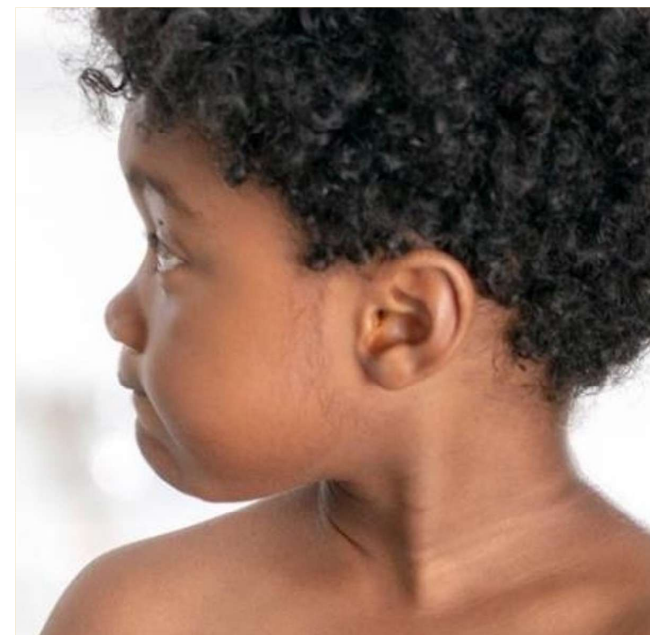
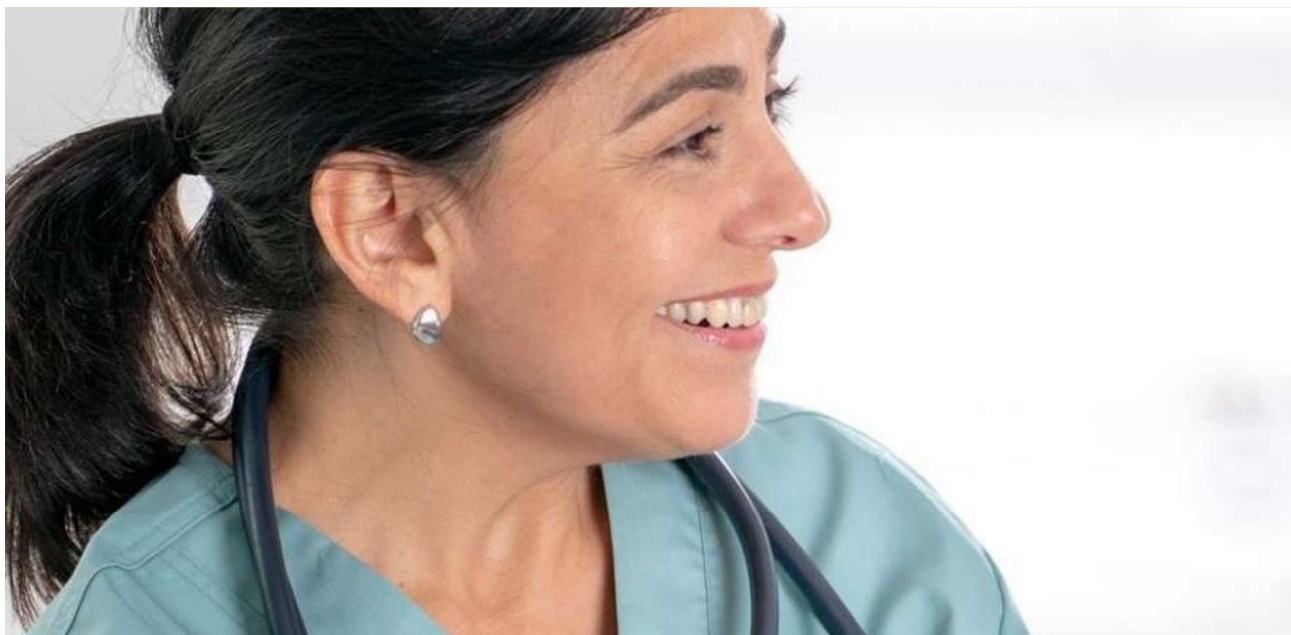
(FRIENDLY) INSURANCE REMINDER

- IHS is the payer of **LAST** resort
- You **MUST** utilize all other resources **FIRST**
- For elders:
 - Medicare **ONLY** covers clinic and hospital visits and **SOME** vaccines
 - You need to apply for secondary insurance for your medications to be covered and for vaccines not covered by Medicare (shingles, RSV)
- Clinic staff would be **ELATED** to help you apply



(FRIENDLY) INSURANCE REMINDERS

- We contract for services not fully covered by your insurance (e.g. dental procedures) but you need a referral from clinic FIRST
 - Per current Contracted Services Rules
 - This is only for tribal members who live in the Bidwell Tribal Community
 - We must follow medical priorities

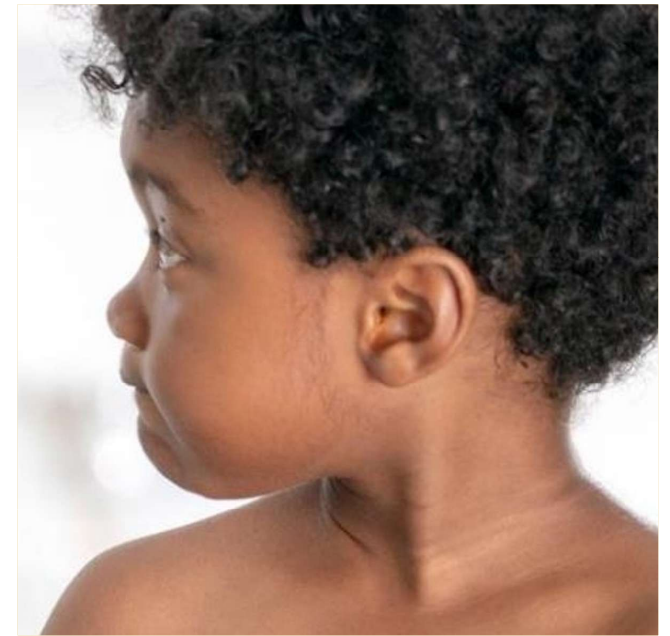
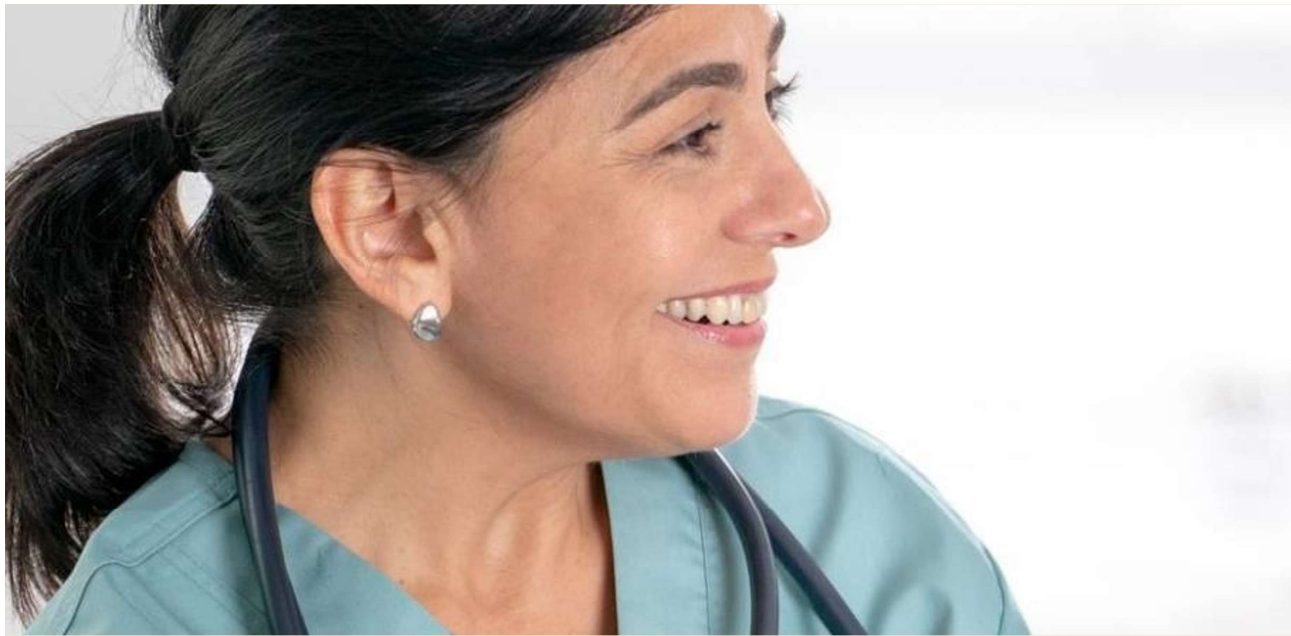


FITNESS INITIATIVES



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- Current
 - Walking Group: Tuesday, Wednesday, Thursdays at 11:30am
- Coming Soon
 - Early Morning Walking Group with Dr. Chico: Everyday at 6am
 - Chair Yoga: Tuesdays at 10am
 - Elder Dance Party: Wednesdays at 11am
- Distant Future
 - Silver Sneakers



COMMUNITY CONCERNS



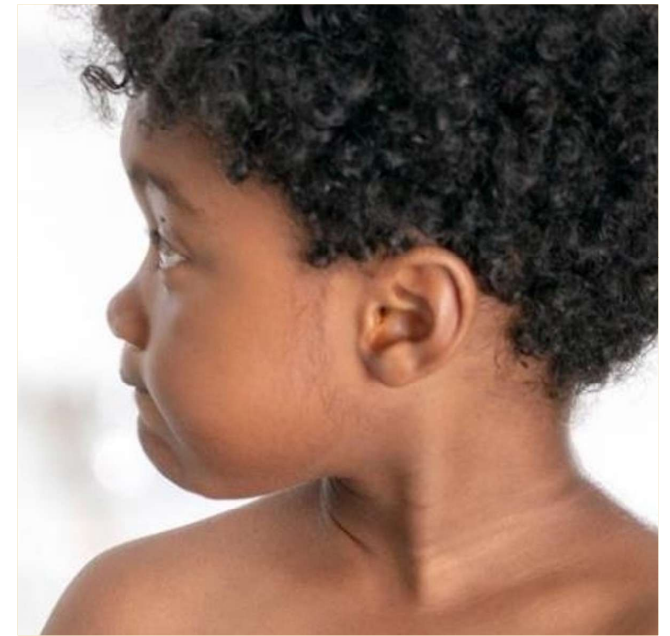
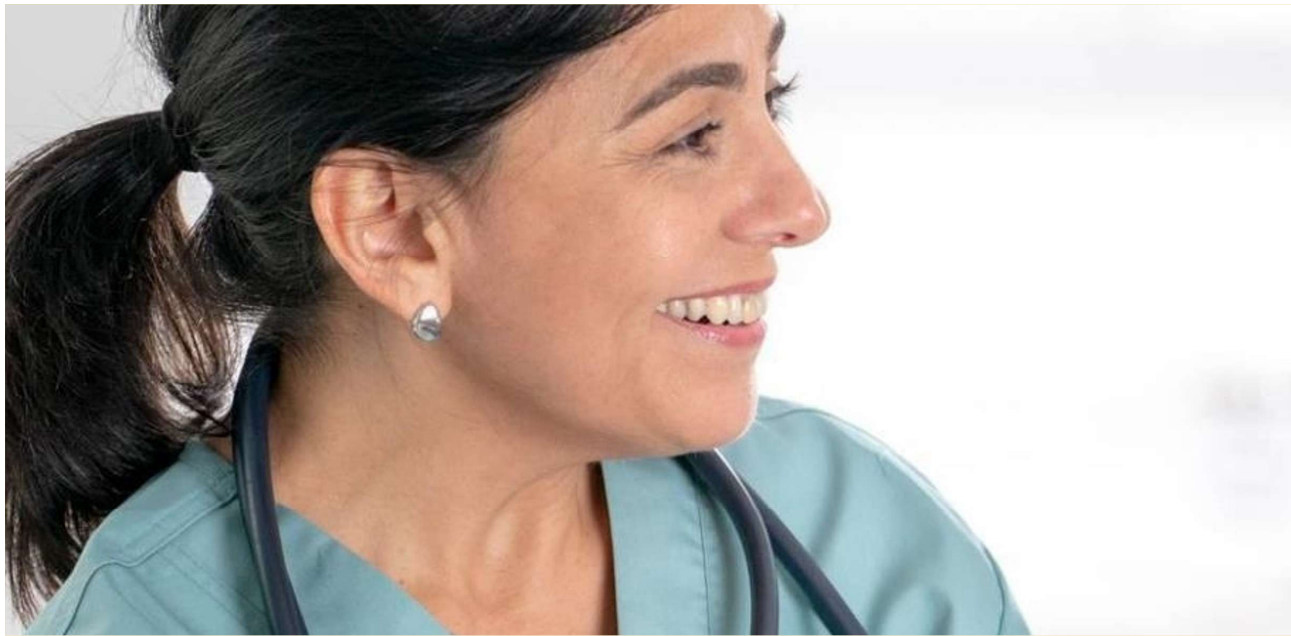
WHY IS MY LOVED ONE NOT GETTING THEIR MEDICATIONS???

- They have not seen the doctor for a visit
 - Regular visits are essential for people with Diabetes, High Blood Pressure, Thyroid, Chronic Pain
- The medication was not sent when it was supposed to be sent
- The pharmacy did not receive the prescription
- The pharmacy forgot to fill the medication
- Your loved one is not taking that medication anymore



HOW DO I HELP MY LOVED ONE WITH THEIR MEDICATION??

- Encourage them to speak to their doctor
- If they are not happy with their care you can help them
 - File a Grievance with the clinic
 - File a Grievance with the Tribe
 - File a Grievance with the Medical Board of California
 - File a Grievance with the DEA
 - File a Grievance with the State Department of Public Health

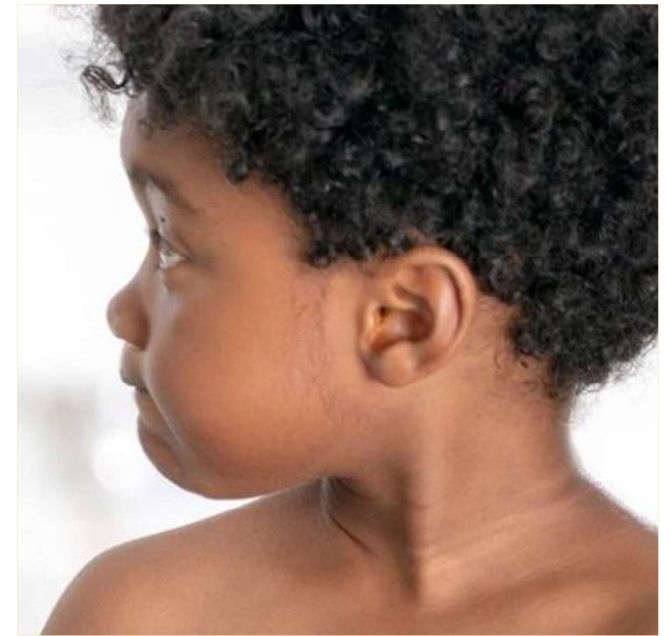
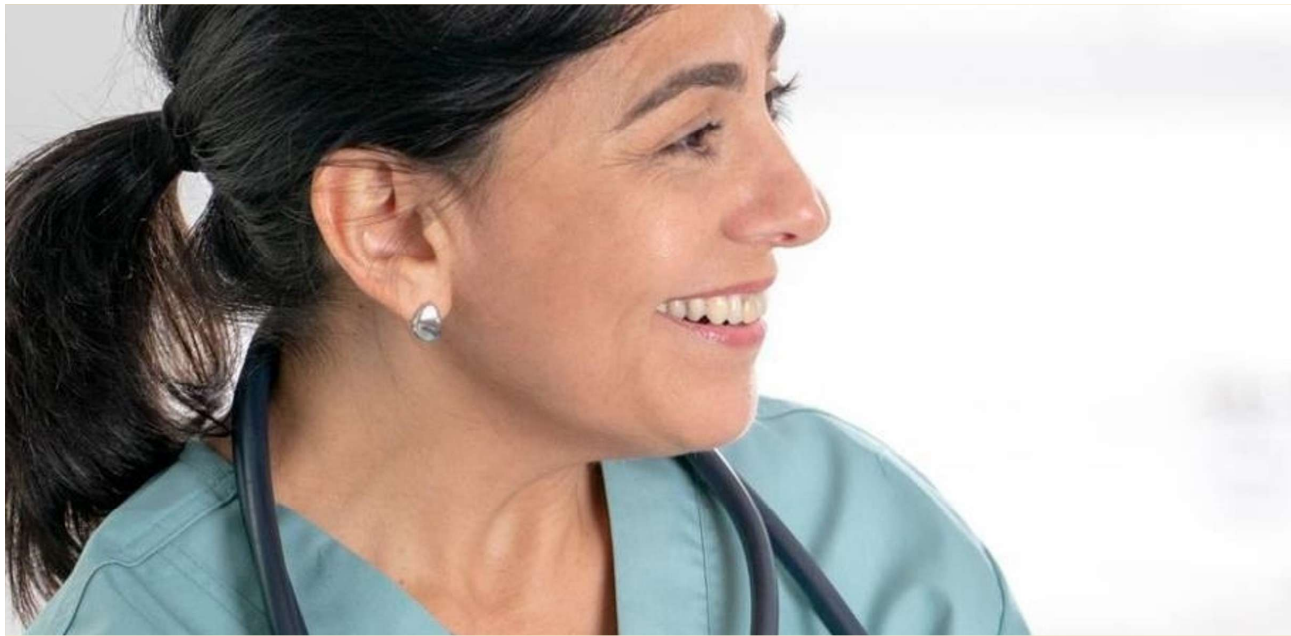


STAFFING UPDATES



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- Hiring Needs - Urgent
 - Community Supports Lead: can we approve job description today please?
 - Clinic Manager/Administrator: will post job this week
- Hiring Needs – Future
 - RN
 - Medical Assistant



LOCAL COMMUNITY EVENTS



BIDWELL EVENTS

- Current
 - Bidwell Volunteer FD: 2nd Tuesday of every month
 - 5pm: Training
 - 6pm: Meeting
- Upcoming
 - Children's Story Hour
 - Sundays at 9:30am at the Restaurant
 - If you want to volunteer as a reader, let Dr. Chico know

THANK YOU!

WMIHP Staff:

Dr. Chico

Lydia Townsend

Alden Contreras

Mike Smith

Leticia Castillo

